



Terms + Conditions

as of 02.01.2024

Note: For the most current tHRiVe Terms and Conditions, please visit: www.kinneydrugs.com/thrive.

General Program Information

tHRiVe™ Rewards is a loyalty program offered by **Kinney Drugs** to its customers (also referred to as “the Program”). These terms and conditions form the agreement (the “Agreement”) between each customer that participates in **tHRiVe** Rewards (referred to as a “Member”) and **Kinney Drugs** and its participating affiliates and subsidiaries (collectively “Company”) with respect to the Program. You may contact **Kinney Drugs** at 29 East Main Street, Gouverneur, NY 13642 or via email at publicrelations@kinneydrugs.com.

By participating in **tHRiVe** Rewards, Member agrees to the terms and conditions, rules, regulations, policies, and procedures of the Program available at KinneyDrugs.com/savings/thrive. Each Member is responsible for remaining knowledgeable about the Program terms and conditions. **Kinney Drugs** reserves the right to disqualify Members who have violated any of the Program terms and conditions. **Kinney Drugs** reserves the right to change the terms or conditions of the Program or terminate the Program or membership in the Program at any time, for any reason, without prior written notice. Communications about **tHRiVe** Rewards, including changes to the Program, will be posted on KinneyDrugs.com/savings/thrive.

tHRiVe Rewards is open to U.S. residents at least 16 years of age. If Member is between 16 and 18 years old, Member agrees that permission has been obtained from a parent or legal guardian. Program membership is only available to individuals. Program membership is not available to corporations, businesses, charities, partnerships, enterprises, or any other entity, unless written approval is received in advance from **Kinney Drugs**, in its sole discretion. Member is responsible and liable for any tax consequences which may result from Member’s participation in the Program. Membership required at purchase to receive promotional pricing. Price adjustments are eligible only during specific promotional pricing periods.

Membership in the Program is free and no initial purchase is required. Membership requires a valid name and phone number to enroll. Company reserves the right to refuse issuance of a **tHRiVe** Rewards Account Card (the “Account”) to any customer who does not follow the enrollment procedures. Member should promptly notify the Program of any changes to personal information, such as name, address, telephone numbers, and email address, either by visiting KinneyDrugs.com/contact-us or by visiting a local store.

Kinney Drugs reserves the right to cancel any Account for which it has incomplete, inaccurate, false, or fictitious personal information. Should **Kinney Drugs** cancel a Member’s Account or terminates the

Program or membership in the Program for any reason, all **tHRiVe** Rewards points (“Points”) earned on that Account will be forfeited.

Any fraudulent or unauthorized use of the Account is strictly prohibited and may result in termination or disqualification from the Program. The Account Card is not a credit card. The Account Card is the property of **Kinney Drugs**, and it may be revoked at any time by **Kinney Drugs** at its sole discretion. Any unauthorized reproduction of the Account Card may lead to legal prosecution and forfeiture of membership in the Program and all Points earned.

Earning Points:

The Card enables a Member of **tHRiVe** Rewards to access sales and promotional pricing, earn **tHRiVe** Rewards Points on certain purchases or behaviors and redeem Points on certain future purchases at participating **Kinney Drugs**. For a full list of Participating Stores, visit KinneyDrugs.com/locations. From time to time, special program offers will be made that may not be available in all Participating Store locations. The Member must provide his/her phone number associated with the **tHRiVe** Rewards Account or present his/her personal Account Card to the cashier at a Participating Store before the purchase transaction is completed to earn and/or redeem Points. Points have no fixed value, may not be redeemed for cash, and are not transferable to any other individual or entity. Any transfer or attempt to transfer Member’s Card or Points shall result in automatic cancelation of the Account Card and revocation of Member’s Points.

tHRiVe Rewards Members may be offered promotions (“Point Promotions”) which will award Points with the purchase of specified products and/or services from a Participating Store during the promotion period and, when specified, by completing any required registration process. Except for prescriptions delivered by mail and Instacart orders, items ordered online and delivered to the home will earn Points as they would if purchased in store. Items ordered online using the “store pickup” feature will only earn Points after the items have been picked up from the store. Point Promotions will not apply to rain check items purchased after the promotion has ended. Points will not be earned on the portion of a transaction that was paid for using redemption dollars or store credit. Unless explicitly stated otherwise, Point Promotions will not apply to and Points cannot be earned on purchases of: alcohol; stamps; gift cards; money orders/transfers; transportation passes; lottery tickets; charitable donations; prescriptions, pharmacy items, or services furnished by a Participating Store; prescriptions received through mail-order services (Snowbird); sales tax; shipping; membership fees for any prescription savings programs; and certain items that are excluded, in particular Point Promotions and any other items specified as exclusions by the Company from time to time or where prohibited by law. See the store for details. **Kinney Drugs** reserves the right to add or delete items eligible for Points issuance at any time, at its sole discretion, without notice.

Points for in-store purchases will be awarded to the Member’s account upon completion of a transaction. Points will not be awarded if in Company’s reasonable opinion the merchandise purchased will be used for resale or commercial use and any Points awarded on such purchases will be forfeited. Company reserves the right to limit Points awarded with respect to any offer or promotion to reasonable household quantities. On a return and/or exchange, Points may be deducted from the Member’s account that were used for the original purchase. Points will accumulate in a Member’s account during a rolling 52-week period. Unused points will expire 366 days after they are earned. If a Member reaches 1,000 points in a rolling 52-week period, the Member will achieve Platinum status. The Member will then remain a Platinum Member for life and will thereafter receive \$2.00 (two dollars) in Kinney Cash each time they accumulate 100 points. Kinney Cash rewards will be distributed as a coupon to redeem on the next qualifying purchase

of \$2.00 or more before tax. From time to time, incentive programs offered in conjunction with third parties may be combined with **tHRiVe** Rewards, and these programs may offer incentives that can be accumulated in your Account. Please see the terms and conditions of these other incentive programs to see what terms and conditions apply to the Points collections in each of these respective programs.

Redeeming Points:

If Platinum Member reaches 100 points, the Points will be automatically converted into redemption dollars and the value of the redemption dollars will be distributed as a coupon receipt, printed at the register at time of purchase, for the Member to apply to their next purchase of qualifying items before tax from a Participating Store. The purchase total must be a minimum of the total value of the coupon based on qualifying items within the purchase. A Platinum Rewards coupon cannot be used partially, only in full. Redemption dollars will not be paid out in cash or store credit. Unless explicitly stated otherwise, redemption dollars may not be used for ineligible items per the exclusions listed above. The company may, at any time and without notice, change, eliminate, or terminate the Points earning and redemption procedures and offerings. The company has the right to change the Point to dollar conversion rate at any time. The company, at its discretion, may not show the full list of redemption tiers on marketing materials. Upon redemption of Points, the Points will immediately be deducted from Member's account. Once Points are redeemed, Points cannot be credited back to Member's account. When returning items paid for with redemption dollars, the redemption dollars will be refunded to Member in the form of store credit. The sale or barter of Points, or any other award or benefit (other than by the Company), is expressly prohibited. Any Points, award, or benefit transferred, assigned, or sold in violation of these terms and conditions will be confiscated and membership in the Program may be terminated. For active Members, all Points expire on a rolling 365-day basis. Complete terms and conditions of Points redemption are posted at KinneyDrugs.com/savings/thrive.

Member Information and Communications:

By participating in the Program, Member agrees to allow Company to communicate via mail, email, phone, external websites, and various other channels. If permission is granted by the Member, Company may also communicate via text or mobile device. Company may use these channels to communicate Member account status, notify Member when they are eligible for a reward, communicate program changes, offer special Member promotions, coupons, information and offerings that may be of interest to the Member, and more. Member information will be protected in accordance with the Online Privacy and Security policy and/or the Notice of Privacy Practices, as applicable.